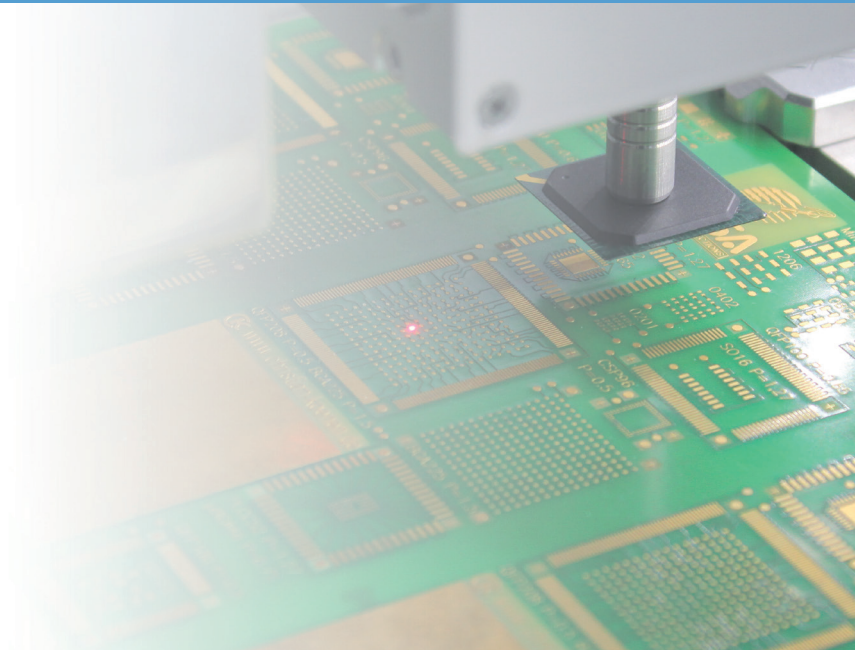


Ersa IRSoft/HRSoft/ImageDoc Software



PC Setup Recommendation

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- 1. Software compatibility matrix for Microsoft Windows operating systems 3
 - 1.1 Ersa IRSOFT family..... 3
 - 1.2 Ersa HRSoft family 4
 - 1.3 Ersa HRSoft 2 family 5
 - 1.4 Ersa ImageDoc family..... 6
- 2. General hints 7
- 3. Configuration sample for an up-to-date desktop system computer 7
- 4. Minimum PC hardware configuration 8
 - 4.1. Overview graphics accelerators..... 9

1. Software compatibility matrix for Microsoft Windows operating systems

1.1 Ersa IRSOFT family

	Ersa IRSOFT family: IR/PL550, IR/PL650, IR/PL650XL, HR100				
Operating system	IRSOFT v2.x	IRSOFT v3.x	IRSOFT v4.5.x	IRSOFT v4.8.x	IRSOFT v4.9.x
Windows 98ME	YES	NO	NO	NO	NO
Windows 2000 (min. SP4)	YES	YES	NO	NO	NO
Windows XP 32-bit only! (min. SP2)	YES	YES	YES	YES	YES
Windows Vista 32-bit, 64-bit (min. SP1)	NO	NO	LIMITED	YES	YES
Windows 7 32-bit, 64-bit, (min. SP1)	NO	NO	NO	YES	YES
Windows 8 / 8.1 32-bit, 64-bit	NO	NO	NO	NO	YES
Windows 10 32-bit, 64-bit	NO	NO	NO	NO	YES
Windows 11 64-bit	NO	NO	NO	NO	NOT TESTED / VERIFIED

1.2 Ersa HRSoft family

Operating system	Ersa HRSoft family: HR600, HR600/2			
	from HRSoft v1.2.4	from HRSoft v1.2.6	from HRSoft v1.3.x	from HRSoft v1.4.x
Windows 98ME	NO	NO	NO	NO
Windows 2000 (min. SP4)	NO	NO	NO	NO
Windows XP 32-bit only! (min. SP2)	YES	YES	NO	NO
Windows Vista 32-bit, 64-bit (min. SP1)	YES	YES	NO	NO
Windows 7 32-bit, 64-bit, (min. SP1)	YES	YES	YES	NO
Windows 8 / 8.1 64-bit	NO	YES	YES	YES
Windows 10 64-bit	NO	NO	YES	YES
Windows 11 64-bit	NO	NO	NO	YES

1.3 Ersa HRSoft 2 family

Operating system	Ersa HRSoft 2 family: HR500, HR550, HR550-XL, HR600/3P, HR600-XL			
	from HRSoft 2 v1.1.6	from HRSoft 2 v2.1.x		
Windows 98ME	NO	NO		
Windows 2000 (min. SP4)	NO	NO		
Windows XP 32-bit only! (min. SP2)	NO	NO		
Windows Vista 32-bit, 64-bit (min. SP1)	NO	NO		
Windows 7 32-bit, 64-bit, (min. SP1)	YES	NO		
Windows 8 / 8.1 64-bit	YES	YES		
Windows 10 64-bit	YES	YES		
Windows 11 64-bit	NO	YES		

1.4 Ersa ImageDoc family

Operating system	Ersa ImageDoc family: ERSASCOPE systems, external vision systems			
	IDView (discontinued)	ImageDoc Basic v1.3.123 or higher	ImageDoc EXP v2.0.099	ImageDoc Basic/EXP v3.x
Windows 98ME	YES	NO	NO	NO
Windows 2000 (min. SP4)	YES	YES	YES	NO
Windows XP 32-bit only! (min. SP2)	YES	YES	YES	YES (Win XP SP3 + all updates installed)
Windows Vista 32-bit, 64-bit (min. SP1)	NO	LIMITED	NO	YES
Windows 7 32-bit, 64-bit, (min. SP1)	NO	NO	NO	YES
Windows 8 / 8.1 32-bit, 64-bit	NO	NO	NO	YES (build 658 or higher)
Windows 10 32-bit, 64-bit	NO	NO	NO	YES (build 2993 or higher)
Windows 11 64-bit	NO	NO	NO	NOT TESTED / VERIFIED

2. General requirements

- The installed operating system should be up-to-date, means: All Microsoft updates and service packs are installed. All drivers are updated installed correctly.
- Systems with Gig-E system connection (HR500, HR550, HR550-XL, HR600/3P, HR600-XL) absolutely require a Gigabit Ethernet adapter from Intel. Other manufacturers can lead to unstable system connections. The latest Intel drivers must also be installed. The generic Windows drivers are not sufficient!
- **Correct choice of monitors:**
TFT flat panels with IPS, MVA or PVA panel (see data sheet) provide an improved display of colors and contrast and so it improves the display of the live video function. Monitors with TN panels are cheaper but they have problems in the contrast and it depends allot on the viewing angle. A height adjustment should be needless to say.
→ for HRSoft & HRSoft, 16:9 or 16:10 screen ratio is required.

3. Configuration sample for an up-to-date desktop system computer

For optimal operation of Ers software, following hardware configuration is recommended:

CPU	• Intel Core i5-13400 (Raptor Lake, 6P/4E cores, integrated Intel UHD graphics 730) or • AMD Ryzen 5 5650G (Cezanne, hexa-core, 3,9 GHz, integrated Radeon graphics)
RAM	• 16 GB or more
Interfaces	• USB 3.0 + USB-C <u>For IR/PL650, PL550, IRPL650A-XL and non-USB ERSASCOPE:</u> • One <i>free</i> PCI or PCI Express slot x1 (for Falcon video framegrabber) <u>For HR500, HR550, HR550-XL, HR600/3P, HR600-XL (using HRSoft 2):</u> • One free Gigabit-LAN-Port with <u>Intel chipset</u> (for Gig-E connection) • One <i>free</i> PCI or PCI Express slot x1 (for additional PCI Express LAN card if external LAN connection is required)
Graphics accelerator	• Integrated GPU of the processor (APU) • HDMI, DVI, or DisplayPort output
Monitor	TFT flat screen monitor, e. g. Dell UltraSharp U2412M, U2415 or Lenovo ThinkVision T24d-10 • IPS panel • 1920 x 1200 pixels physical resolution, 24"/61 cm diagonal size, 16:10 • DisplayPort signal input • USB hub • Height adjustment
Accessories	• SSD with minimum 250 GB • Windows 10 x64 Professional (alt. Windows 11) • High quality optical USB mouse with wheel (Microsoft® Mouse, Logitech® etc.) • Slimline keyboard USB • DisplayPort interlink (or other matching interlink, normally included with the monitor)

4. Minimum PC hardware configuration



Note:

Minimum hardware configuration means that the software is just running, not necessarily running well without any delay or other low performance effects!

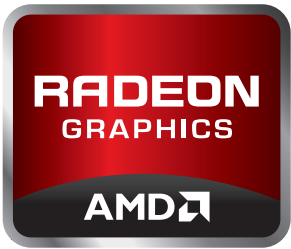
Generally an up-to-date computer is highly recommended to be used with Ersa software! (see chapter „3. Configuration sample for an up-to-date desktop computer“)

All up-to-date Ersa software packages have built-in live video functions. This could cause high CPU load on computer systems with low CPU performance and / or low cost graphics accelerators (GPU).

For the use with Ersa IRSOFT, HRSoft, HRSoft 2 or ImageDoc family software, the following minimum hardware configuration is required:

CPU	Minimum: <i>Intel Core 2 Duo</i> or higher (Core 2 Quad, Core i3, i5, i7) Minimum: <i>AMD Athlon II X2</i> or higher (Phenom II X2, X3, X4, FX-series, A6, A8, A10, Ryzen)
RAM	Minimum: <i>Windows® XP:</i> 1 GB or more <i>Windows® 7, 8, 8.1, 10:</i> 4 GB or more <i>HRSoft 2:</i> 8 GB or more)
Interfaces	• <i>USB 2.0 or higher</i> <u>For IR/PL650, PL550, IRPL650A-XL and non-USB ERSASCOPE:</u> • One <i>free PCI or PCI Express slot x1</i> (for Falcon video framegrabber) <u>For HR500, HR550, HR550-XL, HR600/3P, HR600-XL (using HRSoft 2):</u> • One free Gigabit-LAN-Port with Intel chipset • One <i>free PCI or PCI Express slot x1</i> (for additional PCI Express LAN card if external LAN connection is required)
Graphics card	<i>AMD/ATI Radeon™ family</i> <i>NVIDIA® GeForce® family</i> <i>AMD integrated graphics (APU - AMD A-series, Ryzen G-series)</i> <i>Intel integrated graphics (Intel Core i-series with HD-graphics series)</i> → DVI, HDMI or DisplayPort digital signal interface (matching the monitor)
Monitor	<i>TFT flat screen monitor</i> , minimum 20" or bigger → Minimum 1280 x 1024 pixels physical resolution (1440 x 900 pixels for widescreen 16:10, 1600 x 900 pixels for widescreen 16:9), important is the height of minimum 900 pixels! → Digital signal input (DisplayPort, HDMI or DVI, matching the interface of the computer's graphics output) → Digital interlink (matching the digital interfaces) For HR600 with HRSoft / HR550 with HRSoft 2: → Minimum 22" monitor with 1920 x 1080 pixels (16:9) or 1920 x 1200 pixels (16:10) resolution
Accessories	High quality <i>optical mouse with wheel</i> (Microsoft® Mouse, Logitech® etc.)

4.1 Hints for graphics accelerators *

AMD / ATI graphics cards	nVidia graphics cards	APU/onboard/chipset graphics
		 
Working: Radeon X300 series or higher Radeon X1300 series or higher Radeon HD2400 series or higher Radeon HD3400 series or higher New Radeon HD4000, HD5000, HD6000, HD7000, HD8000, R200, R300, RX400, RX500, Vega series or higher	Working: GeForce 6600 series or higher GeForce 7600 series or higher GeForce 8600 series or higher GeForce 9500 series or higher GeForce GTX 160 series or higher GeForce GTX 260 series or higher New GeForce 300, 400, 500, 600, 700, 900, 10 and Titan series	Working: Due to the wide variety of onboard graphics there's no recommendation possible. The chipset has to be tested individually. High quality chipsets can deliver a good graphics performance, too. Also the new CPU integrated GPUs (APU) deliver sufficient performance mostly.
Problematic performance: Radeon 9100 series Radeon 9250 series Radeon X1050 series Older series Other low cost GPU series	Problematic performance: Geforce 5200 series Geforce 6200 series Older series Other low cost CPU series	Problematic performance: Older chipset GPU Older onboard GPU
Use the mainstream graphics card models! Low cost versions and very old versions may cause very high CPU load.	Use the mainstream graphics card models! Low cost versions and very old versions may cause very high CPU load.	Avoid very cheap or old chipset solutions. Generally the onboard graphics has to be tested for sufficient performance.

*** Note:**

This hints are mainly made for older computers! Up-to-date computers shouldn't have any graphics performance problems, not even when using processor graphics, like integrated in all Intel Core i or AMD Ryzen G CPUs.